

TRAINING SERVICES

Prosperon Networks are a leading IT Solutions provider specialising in Network and Systems Management monitoring solutions for SMB to Enterprise Networks. We provide a range of Professional Services to support our portfolio and are recognised as an authority within the UK for designing, installing and maintaining management solutions from SolarWinds.

In addition to our service offerings Prosperon Networks delivers SolarWinds Training to users of all levels and has done so for many years. Courses are structured to offer a range of cost-effective and flexible options to your business.



SOLARWINDS ORION TRAINING COURSES

Structured Training Courses

We run the SolarWinds Orion Courses at regular intervals at our facilities in Worthing. The training courses include interactive participation and technical lab exercises; they are priced per delegate and represent a highly cost-effective option. Delegates from a number of different organisations may attend these courses.

Course options:

COURSE	DESCRIPTION	MODULES	DURATION
ORION NPM	Network Performance Monitor	✓	3 Days
ORION NPM & NCM	Network Performance Monitor & Network Configuration Manager	✓	4 Days

On-Site Training

Where preferable Prosperon Networks have been delivering On-site training since 2006. The structured Orion NPM and NCM courses can be delivered On-Site. If you have a specific requirement we can also tailor training to meet those needs.

Suitable facilities must be available at the customer's offices. Please email info@prosperon.co.uk for more information.

We recommend training in the following circumstances:

- Where key product knowledge has left the organisation
- For new or existing users to the organisation who have never had training
- Where further investment into additional modules and new features has been made
- As a refresher for experienced users
- When you have a need to improve efficiency or the product experience
- Where you need to reduce downtime and improve responsiveness
- If you would like to get industry recognised certification

“Training delivered very well, plenty of time for Q&A’s too!”

Tullett Prebon

"I've been able to improve our reporting by coming to the course"

Harris Caprock

"Tutor is an expert in his field!"

South London and Maudsley
NHS Trust

SolarWinds Training Instructor

Mark Roberts (Director) was one of the foundation charter members of the SolarWinds Certification Programme (SCP). He designed a 4 Day Training Course for Prosperon to deliver to its own clients. Due to the success and standard of his training courses; Mark was asked by the SolarWinds Distributor to provide Training for other SolarWinds Partners as a precursor to taking their *SolarWinds Certified Professional Exam.

Training successfully delivered to users in the following Organisations:



Customised Informal learning

This is the opportunity to work with a qualified trainer at your offices. These are sessions where you benefit from the advice and expertise of an experienced technical engineer without the constraints of a formal training course. The intention is that these days lead to more concise subject coverage on any SolarWinds Solution through discussion with users on their existing use of SolarWinds products.

The trainer will offer suggestions as to how the use of the software could be improved or recommend complimentary solutions. Whilst there can be other ways of approaching the day, the emphasis remains on guiding users to be more effective in their roles. The cost is determined by course content, preparation time, duration of the course, location and number of delegates.

Remote Training Courses

Certain training content can be more suitable for remote delivery. We often deliver training and consultancy via a secure remote access solution from Citrix. Delivered this way we can train candidates that are geographically dispersed utilising the system resources that may not be local to them.

*SolarWinds Certified Professional Exam

Attendance of the Orion course includes the SCP examination. At the end of the course attendees will have the necessary knowledge to successfully take the exam. Over the last year, we have a pass rate in excess of 90% for course attendees and this includes attendees who have seen Orion for the first time at the beginning of our course.

Orion Network Performance Monitor (3 Days)

Achieve admin level expertise of the Orion Network Monitoring Suite. Designed to allow engineers to gain an understanding of and identify its key features and capabilities.

Day 1

- Introduction
- SolarWinds Products & Resources
- Architecture and Implementation
- Orion Installation
- Network Management Protocols
- Node Population
- Managing Nodes
- Custom Properties
- Grouping & Dependencies
- Account Limitations

Day 2

- Universal Device Poller
- Alerting
- Maps
- Reports
- Managing Syslog and SNMP Traps
- User Account Control
- Web Interface Presentation
- Interpretation of Monitoring Data
- Administration and Troubleshooting

Day 3

- NetFlow Traffic Analyzer
- Server and Application Monitor (SAM)
- IP SLA Module 7
- IPAM Module
- User Device Tracker Module
- Web Performance Monitoring (WPM)

Orion Network Configuration Manager (1 Day)

Designed to allow engineers gain a full understanding of and identify its key features and capabilities.

Day 4

- Architecture and Implementation
- Node Population
- Creating & Managing backups
- Centralised Configuration control
- Configuration Compliance Policy Reporting
- Device Inventory
- Real-Time Configuration Change Detection