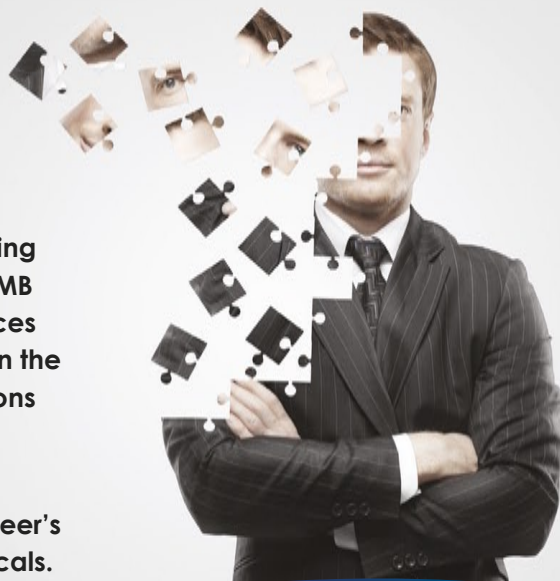


CONSULTANCY SERVICES

Prosperon Networks are a leading IT Solutions provider specialising in Network and Systems Management monitoring solutions for SMB to Enterprise networks. We provide a range of Professional Services to support our portfolio and are recognised as an authority within the UK for designing, installing and maintaining management solutions from SolarWinds.

As our business is dedicated to monitoring and management solutions; our knowledgeable and experienced technical engineer's deliver a valuable consultancy service to clients across all verticals.



The support of Prosperon Networks is beneficial in many circumstances, such as:

- Solution Architecture & Design
- Best fit solution analysis
- Solving specific reporting problems
- Supporting new business requirements
- Applying appropriate configuration to Solutions
- Gathering requirements for customer specific development
- Setting up new features or modules
- Data manipulation including the import of new modules
- Assisting with reporting or alerting issues
- Technical consultancy

Assess, Deploy and Prosper...

For larger projects enlisting Prosperon Networks project management experience could be vital in order to drive a desired outcome. As all projects are different, the correct identification of the goals, the project planning, risk assessment, scheduling resources, monitoring progress and reacting to events are vital to delivering a successful and complete solution.

Engaging with Prosperon Networks will help:

- Increase the value of your Network Management Investment
- Prepare an achievable plan and deploy it rapidly
- Maximise your solutions value and benefit
- Encourage consistent communications across all those involved
- Report on project progress
- Set a quality standard and ensure it is met
- Tracking and response to risk and issues
- Control costs, timescales and resources

Benefit from Experience

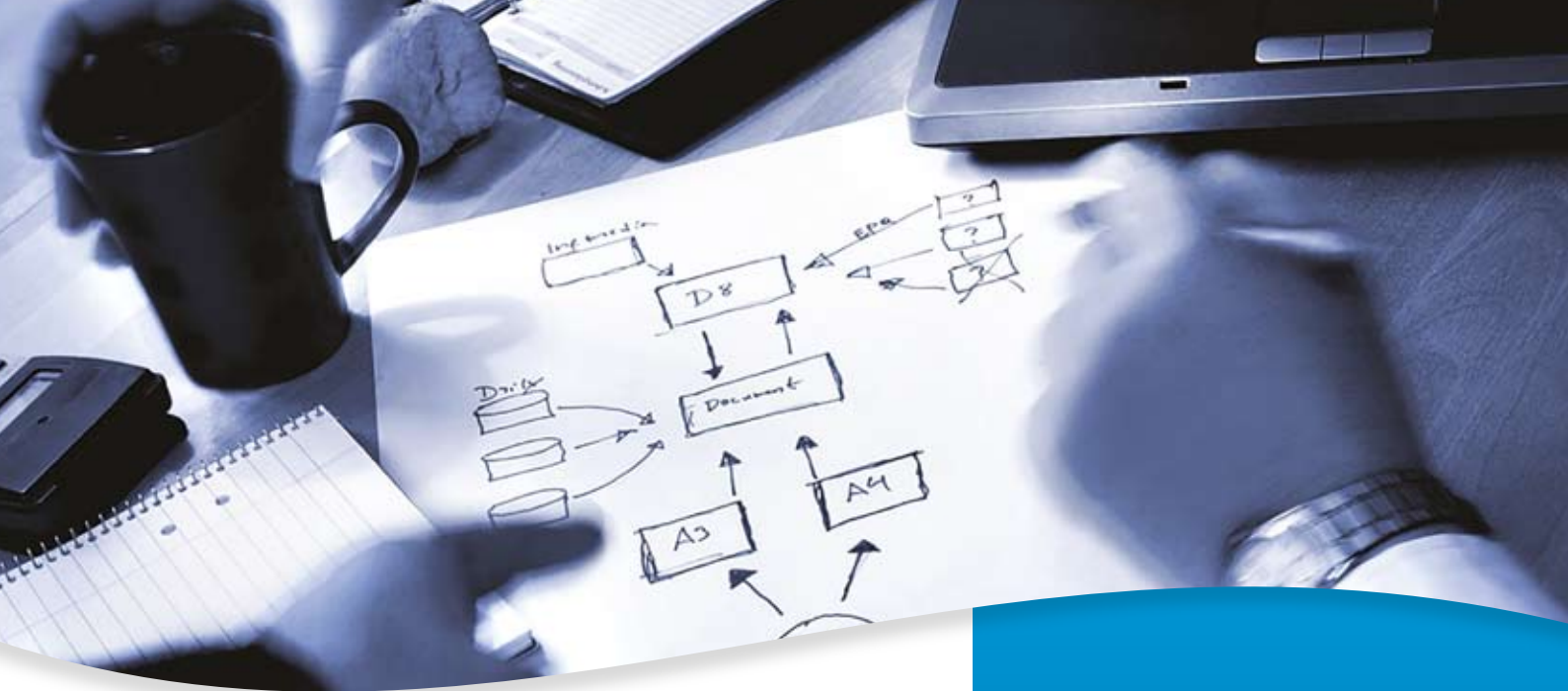
Prosperon Engineers have provided professional services to all levels of organisation; from companies with small but business critical networks to complex network infrastructures at global presence FTSE100 companies, with locations around the world.

With engineers that are Government level Security Cleared (SC), we also have assured experience of working in highly secure environments. This background and the level of solution focus we have, allows us to provide the service quality we strive for.

Customised Informal learning

This is the opportunity to work with a qualified trainer at your offices. In effect these are sessions where you can benefit from the advice and expertise of an experienced technical engineer without the constraints of a formal training course. The intention is that these days lead to more concise subject coverage on any SolarWinds Solution through discussion with users on their existing use of SolarWinds products.

The trainer will offer suggestions as to how their use of the software could be improved or recommend complimentary solutions. Whilst there are other ways of approaching the day, the emphasis remains on guiding users to be more effective in their roles. The cost is determined on an individual basis based on preparation time, duration of the course, location and number of delegates.



3rd Party Integration

Whilst the solutions we provide completely meet the requirements of our users, occasionally our clients have requirements which are unique to them and not supported by the software. Common examples of this include 3rd party integrations including helpdesk ticketing platforms, reporting or support for a particular process within their business.

Creating such integration can remove manual processes, improve efficiencies, data accuracy and business workflow requirements and can make a huge difference to the quality and benefit of any systems such as monitoring and management.

We have integrated SolarWinds Orion into well-known applications including:



Remote Services

Certain Professional Services deliveries are suitable, in fact more suited to remote delivery. We often deliver training and consultancy via a secure remote access solution from Citrix. Utilising such tools provides many benefits, from the obvious immediacy such as a system affords to cater to geographical dispersed resources.

Please email info@prosperon.co.uk or call us on **+44 (0) 1903 340993** to discuss your requirements.



Reviewing your Monitoring Practices

We are often asked to get involved in customers internal monitoring reviews and provide proof of concept installations as part of an investigation into SolarWinds suitability in their IT environment.

In addition to this Prosperon Networks provide:

- High Level Design documents that outline system architecture, system requirements and product capabilities directly against your own monitoring requirements
- Low Level Design documents that provide deep detail into how a monitoring platform will operate, deliver functionality and be proactively maintained



Full Health Check Service

We recommend health checks in the following circumstances:

- You are having performance issues
- You are looking to Upgrade your Solutions
- You are interested in adding Solutions to your network
- To assess your monitoring platform
- For peace of mind